

# SUCCESS STORY: DIGITIZING THE DISTRICT OF MISSION

## IMPROVING SERVICE



Mission attends MISA Conference



Learns about ThinkTel's SIP Trunking



Wants to improve disaster recovery, including georedundancy



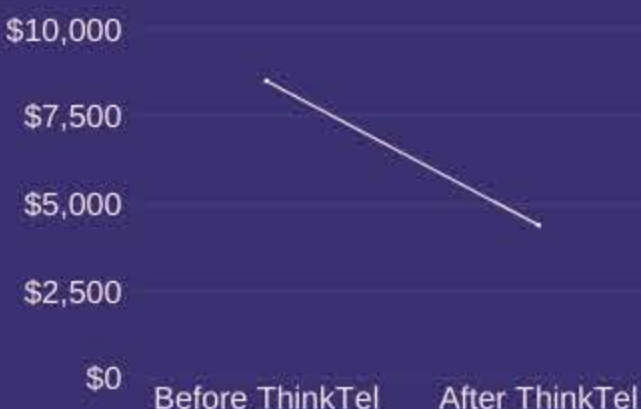
Decides to go with ThinkTel to update old legacy system to SIP Trunking

## AFTER

# ThinkTel<sup>®</sup>

*A division of Distributel*

"Now we have channel bursting capability so that if our number of committed channels is saturated, it'll burst and dynamically allocate new channels. That way, **we never cut off service to people trying to reach us.**"



Mission went from spending \$8,530 to \$4,400 per month - reducing their monthly costs by 49%!



### CUT COSTS

## MORE COLLABORATION, DISASTER RECOVERY, VALUE, AND FLEXIBILITY



Mission now has IM, voice, video, desktop sharing, and conferencing



The municipality is no longer at the mercy of local power outages



The ThinkTel solution allows for multiple layers of redundancy at no extra cost



Mission can now dynamically adjust their subscription based on capacity



Mission expects to realize even more savings as they integrate all of their telephony into one VoIP solution from ThinkTel.