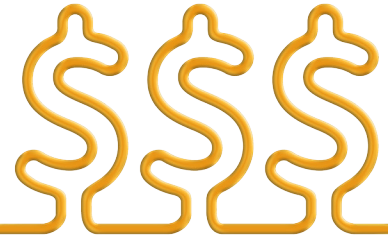




Why **PAY** for a busy day – every day?



Why Municipalities choose ThinkTel

- **Cost Savings** — ThinkTel has helped municipalities save anywhere from 25%- 60% in telephony costs when leveraging ThinkTel Services for their communications needs. **Your ROI starts on day one with ThinkTel.** We give you the power to right size your call capacity (no need to buy blocks of channels) and only pay for the lines you use. We can integrate your telephony service seamlessly into Skype for Business and Office 365, with no on-premises equipment or servers required.
- **Security and Privacy** — ThinkTel addresses security concerns with options such as Private Access circuits, Native Encryption (Skype for Business) and multiple layers of Disaster Recovery for Business Continuity. Our SIP Trunking (VoIP) solutions allow departments to leverage failover functions in the case of Internet or power being down.
- **Time Savings** — We can bring your deployment to completion in a matter of weeks instead of months when compared to other service providers. Your IT Staff is freed up to focus on mission critical projects.
- **Unified Communications** — ThinkTel ensures enhanced collaboration between departments, unifying services (Fire Dept., Security, Utilities etc.) for optimal service delivery to citizens.

Flexibility

We can deliver Dial Tone to most existing PBX systems on premises or in the cloud. If you need us to adapt to your existing equipment, we have the ability to deliver dial tone to multiple platforms simultaneously. We work to deploy the solution that works for you; on premises, ThinkTel Hosted or Cloud offerings.

Simplicity

Skype for Business ease of use means less training for users and higher adoption by staff. The platform integrates seamlessly with e-mail and team sites, plus makes it easy to go from IM to voice to video.

Efficiency

Choose Skype for Business in Office 365 and keep your Canadian phone number. Get full voice service while freeing up voice lines. Skype for Business creates new opportunities for closer connections that allow government to improve service delivery, enhance cross-agency collaboration, and encourage citizen participation.

Our Technology

Think365 Connector from ThinkTel connects PSTN services to a Hosted Skype for Business deployment. We have the unique ability to connect to Skype for Business in Azure, with no additional hardware required on premises.

Our Experts

ThinkTel Professional Services includes over 30 technicians, engineers and architects, certified in Skype for Business, SIP Support, Cloud Voice and PBX Solutions. This deep bench of Certified Technology Professionals works to ensure seamless IT and Communications Integration. We offer both technical administrator and end user trainings to help with client adoption.

ThinkTel gives municipalities control of their phone line capacity in real time.

SIP TRUNKING: Building a Smart City

ThinkTel SIP Trunking can transform your connectivity experience at every level. By leveraging our IP voice innovation, we connect departments and service teams while providing the most intuitive technologies available to meet all your Unified Communications goals.



Reduced Costs

Opex Savings are significant compared to PSTN lines (save anywhere from 25% to 60% on telephony costs). If you have enough available Internet bandwidth, you can easily switch to SIP Trunking (VoIP) and eliminate older phone systems at many locations by sharing the same pool of calling capacity, through site aggregation.

Capex Savings increase as we work to future proof your technology by offering cloud and subscription options to reduce future large investments. We can work with you to plan progressive rollouts and delay replacing any recently purchased hardware (phones, servers, conference solutions).



Business Continuity

SureCall™ — A feature of ThinkTel SIP Trunking that allows you to specify a call forwarding number for each active DID (Direct Inward Dialling) that will forward calls if you experience loss of connectivity.

Carrier and GEO Redundancy — Our highly-redundant national voice network is built on carrier-class technology, including Data Centres Across Canada with facilities in Toronto, Ottawa, Montreal and Edmonton.

Customized Disaster Recovery — Consult with our Professional Services Team for the design that is right for your organization. Custom designs available upon request.



Control & Flexibility

uControl™ Portal — Monitor and adjust your services in real time, order DIDs & port numbers, view invoices, download CDRs, make MACDs at no charge, update 911 info. 911 Services (Advanced capabilities) can be customized to specific locations within addresses (longitude, latitude, corner office etc.).

Capacity on Demand — Add sites or remote workers, incorporate a new building or add a remote office. Channel Bursting allows for real-time accommodation of usage peaks (snow days and other emergencies) and lows (holidays).

Other Services — Automated Attendant Solutions, Business Internet, Faxing, Azure ExpressRoute.

Microsoft
Partner



Gold Communications
Gold Cloud Productivity
Gold Small and Midmarket Cloud Solutions
Silver Datacenter

The Cloud Is Calling...
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